



THE ROAD TO AN EXCEPTIONAL upgrade!

IMPORTANT DATES & MEMBER CHECKLIST

Fond du Lac Credit Union will be undergoing a system upgrade on **October 1, 2024**.

Below are important dates to remember, along with a couple of "To-Do" items!

SEPTEMBER 27TH, 2024

- Christmas Club account balances will be transferred to your share account.
- Online Banking history will not be carried over.
 - **To-Do:**
 - Please print or save statements for your records.

SEPTEMBER 28TH, 2024 AT 1:00 PM CST

- Online Banking, Internet Banking and Bill Pay will be unavailable.
- Last chance to download or print your statements.

SEPTEMBER 30TH, 2024

- Fond du Lac Credit Union will be **CLOSED**.

OCTOBER 1, 2024

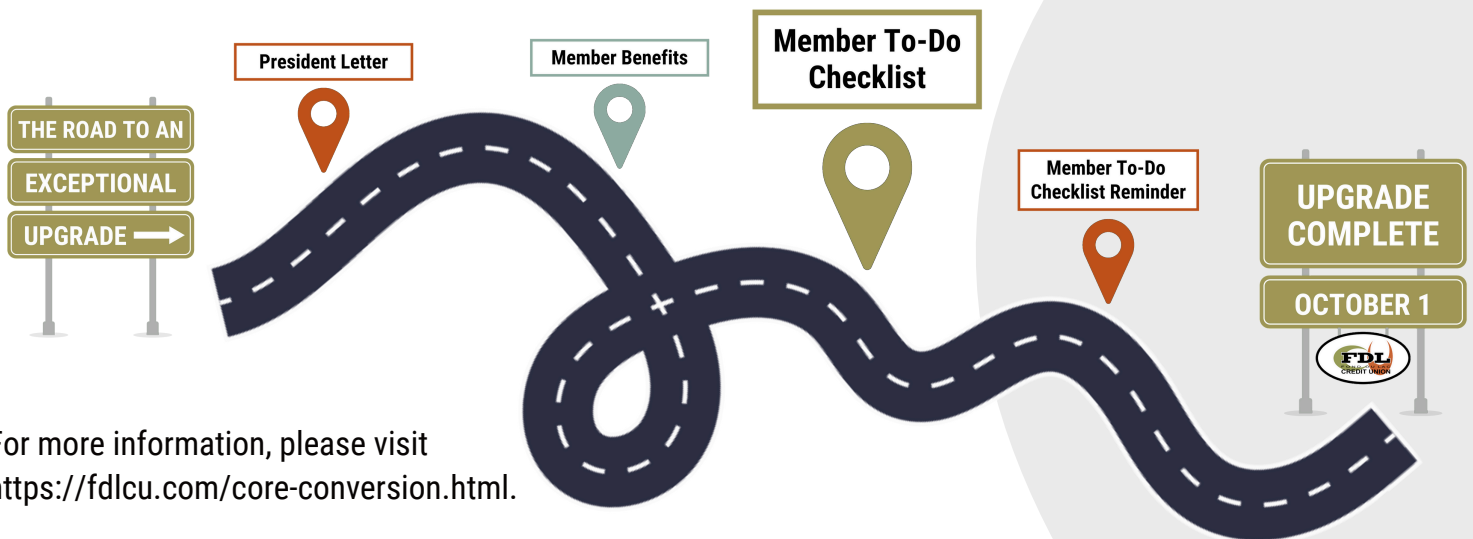
- Fond du Lac Credit Union will be open, and all services will be available.
 - **To-Do:**
 - Re-enroll in online banking. ** You will automatically be enrolled in e-statements. If you would like to receive a physical copy each month, you will need to opt-out of e-statements.*
 - Download new Mobile App. ** How-To Guides will be available online on October 1st.*

WILL YOUR ACCOUNT NUMBER CHANGE?

There will be one slight change to your account number. The check digit will be included as part of your account number. For example, if your account number is 126-4 now, your account number after the upgrade will be 1264. If you are unsure of what your check digit is, it can be found on your monthly statement. It is the one number after the dash.

WILL YOU NEED TO DO ANYTHING DIFFERENT FOR YOUR DIRECT DEPOSIT?

No, your direct deposit will go through just as it does now without interruption.



For more information, please visit <https://fdlcu.com/core-conversion.html>.