# ONLINE BROWSER
ENROLLMENT INSTRUCTIONS

1 For all new and existing users of online and mobile banking, you will need to enroll the first time you visit. Once you enroll, whether you enroll via an online browser or the mobile app, you will be able to log into either one with the credentials you set at enrollment. Begin by clicking the "Login" button found in the top right corner of the website.
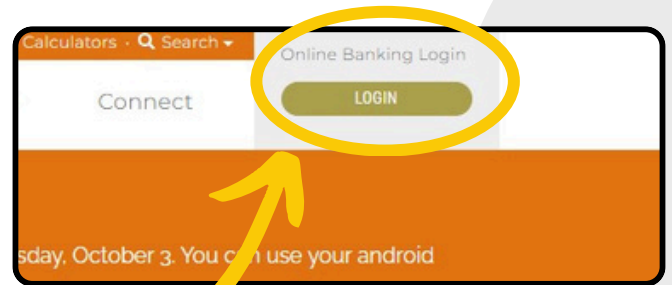
Click on the "**ENROLL**" link.

*Please do not click "Become a Member" - this takes you to our membership application.
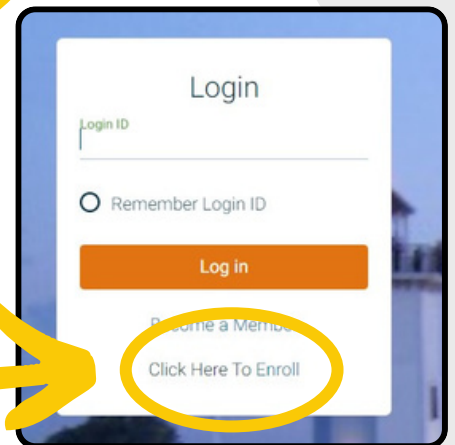
2 The next screen will ask you to provide the following information so that we can verify your identity.

All of the information that you enter on this screen must match the information that the Credit Union has on file for you. If the information does not match, you will not be able to complete the automated enrollment until the Credit Union has updated your information in their computer system.

You must mark the box acknowledging you agree to the terms set forth in the Online/Mobile Banking Disclosure.
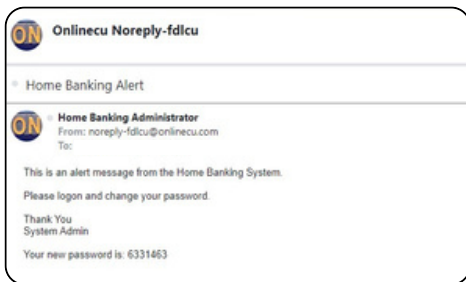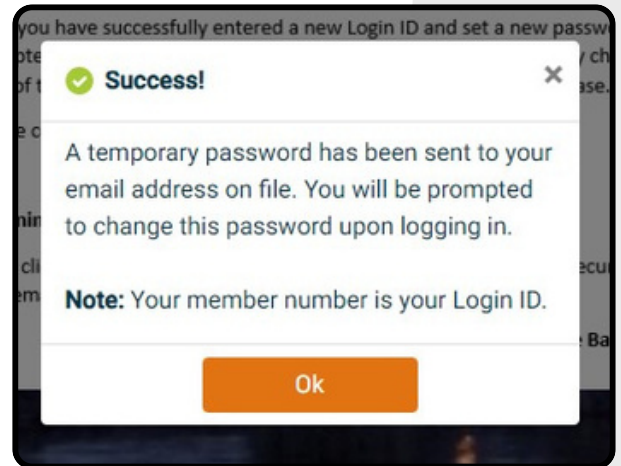
3 Once you have successfully entered your information and acknowledged you have read the Online/Mobile Banking Disclosure you will receive a success message on your screen.

A temporary password will be emailed to the email address you provided. **You cannot log on until you receive the email containing your temporary password.** If you do not receive your temporary password, please check your Junk/Spam folder. If it is not in that folder, please contact the credit union and we will issue a temporary password.
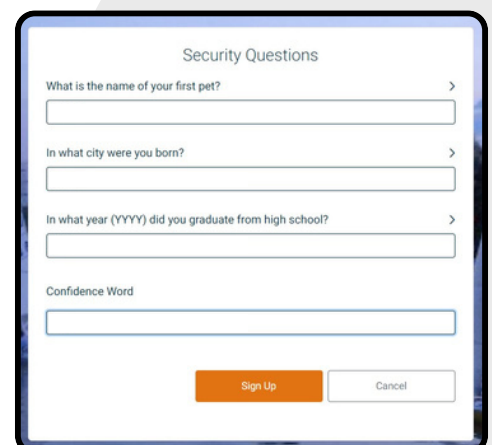

ON Onlinecu Noreply-fdlcu

Home Banking Alert

ON **Home Banking Administrator**
From: noreply-fdlcu@onlinecu.com
To:

This is an alert message from the Home Banking System.

Please logon and change your password.

Thank You
System Admin

Your new password is: 6331463

you have successfully entered a new Login ID and set a new passw...

✓ **Success!**   ✕

A temporary password has been sent to your email address on file. You will be prompted to change this password upon logging in.

Note: Your member number is your Login ID.

[Ok]

4 After you Click "OK", you will be taken back to the login page. Enter your Member ID and the temporary password that was emailed to you to login.

Login

Login ID

○ Remember Login ID

[Log in]

Become a Member

Click Here To Enroll
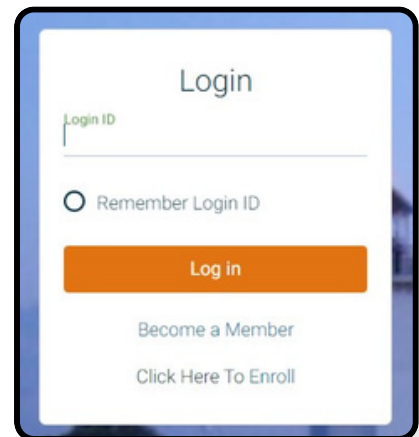
5 After logging in, you will be prompted to set the answers to three (3) security questions. You may choose a question from each of the three groups. You will also set a "Confidence Word" or phrase which may be used as a way to verify your identity when reaching out to our Member Services team.

Security Questions

What is the name of your first pet?

In what city were you born?

In what year (YYYY) did you graduate from high school?

Confidence Word

[Sign Up]   [Cancel]

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After setting your security questions, you will be prompted to update your credentials. You must choose a Login ID that is not your Member ID.

Your **"Password"** will be the temporary password that was emailed to you, and that you used to login.

Your new password must be 8-15 characters long and contain upper and lower case, at least one number, and a special character.

Once you have completed this step, you have completed your enrollment and will be taken to your online banking.
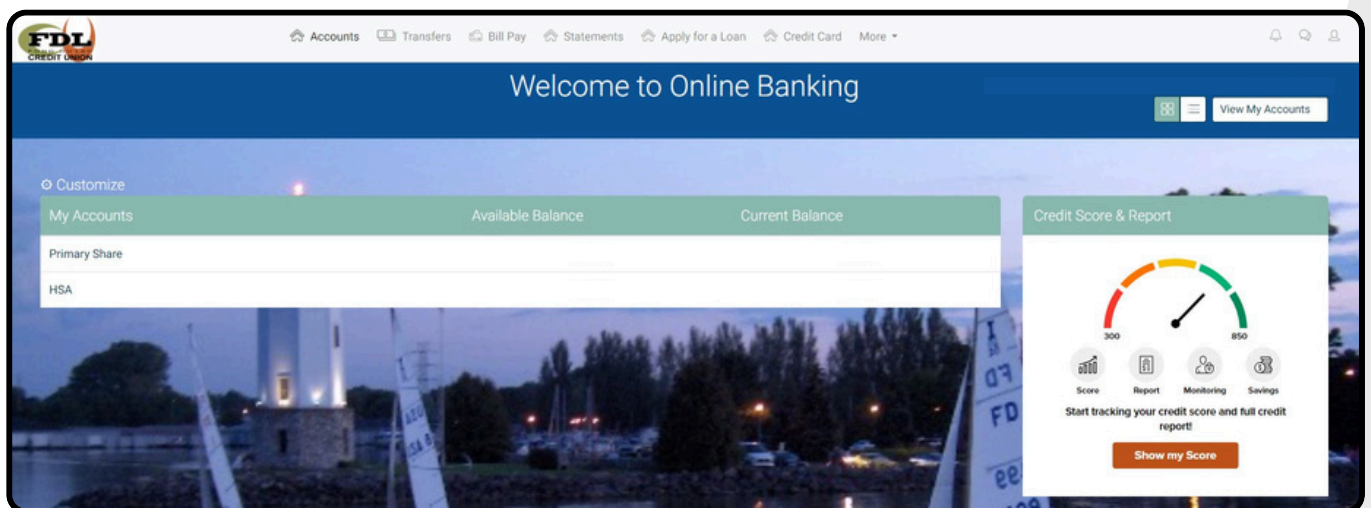
*IF YOU ARE NOT THE PRIMARY ACCOUNT HOLDER, YOU WILL NEED TO CONTACT THE CREDIT UNION FOR YOUR UNIQUE MEMBER ID IN ORDER TO ENROLL IN ONLINE/MOBILE BANKING.

OUR MOBILE APP USES THE SAME LOGIN CREDENTIALS AS ONLINE BANKING