



91 N Pioneer Road
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October 1, 2024

Dear Fond du Lac Credit Union Member,

I am pleased to inform you that our core technology platform upgrade was successful! We are excited about the opportunity to provide you with the latest online and mobile technology, as well as state of the art security features.

We understand that you may have questions or concerns as you explore the new system. Our team is here to help in any way. We are dedicated to addressing your needs to ensure a seamless transition. Please see the enclosed brochure for information on how to re-enroll in Online Banking and download our new Mobile App. If this conversion has caused you any inconvenience, I sincerely apologize.

Thank you for your patience and loyalty through this process to provide products and services necessary to meet your current and future financial needs, and to continue to create exceptional experiences. We are here to answer any questions you may have. Just call us at (920) 921-1123.

Sincerely,

Scott J. Roesch

A handwritten signature in black ink that reads 'Scott J. Roesch'.

President