



NOTES OF INTEREST



HOLIDAY CLOSINGS:

- **MEMORIAL DAY**
May 29 - May 31
- **INDEPENDENCE DAY**
July 3 - July 5

UPCOMING EVENTS:

- **FDLCU PIG HUNT**
May 10 - 14
- **SMALL BUSINESS SUPPORT GIVEAWAY**
May 1 - June 30

OUR MISSION:

TO CREATE EXCEPTIONAL MEMBER EXPERIENCES.

STAY UPDATED & ACCESS ALL OF YOUR ACCOUNTS 24/7 AT [FDLCU.COM](https://www.fdlcu.com)

WELCOME CASEY!

There's a new face at Fond du Lac Credit Union. Meet Casey!

Casey joined FDLCU in January as a part-time Member Associate. She has nearly 14 years of customer service experience. She may have even served you at The Sweet & Salty Pig! She has a passion for providing excellent service, making her a perfect fit for FDLCU. Next time you stop by the drive-up, be sure to say, "Hi!" to Casey!



FDLCU PIG HUNT

Be on the lookout! Our FDLCU Piggy Banks will be on the move this May! Each day, between May 10 and May 14, one of our pigs will be hanging out near a well-known landmark or organization. A clue to the location will be posted on our Facebook and Instagram page. If you're lucky, you'll find the piggy and be able to claim the prize! Be ready for Piggy number one on May 10 and follow us on Facebook and Instagram @fdlcu!



CMN FUNDRAISER RESULTS

We have the BEST members! Through our Chain of Hearts campaign and employee contributions, we raised a total of \$1,670 for the kids at Children's Hospital!

66TH ANNUAL MEETING

FDL CU's 66th Annual Meeting was held virtually at 6pm on March 18. Incumbents Amy Teifke and Ryan Knueppel were re-elected for a three year term. Michale Craze was elected for one year. If you were unable to attend the meeting and would like a copy of the information that was provided, please send your request via e-mail to info@fdlcu.com or call us at 920-921-1123.

TRAVELING THIS SPRING?

Let us know, so that we can put a travel notice on your account. Also, consider taking a Travel Money Card instead of using your debit card. It's safer.

COMING THIS JUNE...

Watch for more details to come on our new credit card program!



SMALL BUSINESS SUPPORT

This May through June, follow us on Facebook, Instagram, Twitter, and LinkedIn (@fdlcu) to support your favorite local businesses and for a chance to win a gift card to a business of your choosing! Stay tuned for more details to come.



WATCH OUT FOR THESE 4 SPRING-CLEANING SCAMS

THE BAIT-AND-SWITCH SCAM:

How it plays out: You'll see a commercial advertising super-low rates on a cleaning service, such as four carpeted rooms cleaned for just \$29. Because of this great deal, you'll quickly book a slot for the service. Unfortunately, when the cleaners arrive at your home, they'll hit you with unexpected fees for vague factors like "high-traffic areas" to bring the price up by several hundred dollars.

Protect yourself: It's best to avoid services offering prices that are too good to be true. It's also a good idea to do some research on any new agency you hire to work in your home. Ask specific questions about possible extra charges, and speak to previous customers if you can. If possible, get the terms and pricing of the job in writing before the agency sends workers to your home.

THE BOGUS HOUSE-CLEANING AGENCY:

How it plays out: You hire a house cleaning agency to help spring-clean your home. Unfortunately, the agency is bogus, and the "house cleaners" end up robbing you blind.

Protect yourself: Never allow workers into your home without proper references and research. Check out any agency you want to use online, look up their business on the BBB website and ask for names and numbers of previous clients. It's best not to leave the house cleaners alone in your home.

SCAMMY CLEANING PRODUCTS:

How it plays out: A salesperson knocks on your door offering a "miracle cleaning solution" at a great price. In truth, the solution is nothing more than a mixture of water and hand soap.

Protect yourself: Stick to the cleaning products you always use and be super wary of anyone hawking products you've never heard of before.

THE PAY-UP-FRONT SCAM:

How it plays out: A vendor offering cleaning services of any kind demands full, upfront payment via cash or a prepaid debit card or money order. Once they've been paid, you'll never see them or your money again.

Protect yourself: There's never a good reason to prepay in full for a service or to be forced to pay via cash or with a prepaid debit card or money order.



91 N Pioneer Road, Fond du Lac, WI 54935-1005
PHONE: (920) 921-1123 | FAX: (920) 921-2460

